## **FACTS**

## WHAT DOES ACRES CAPITAL, LLC DO WITH YOUR PERSONAL INFORMATION?

Why?

What?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Name, Social Security number, date of birth and other identifiers
- Address, e-mail address and phone number
- Credit history, credit scores, and other information from your credit report and credit lines
- Account balances, account transactions and transaction history
- Wire transfer instructions and investment experience
- Device information such as IP address, MAC address and other identifiers

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons ACRES Capital, LLC chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does ACRES Capital, LLC share?	Can you limit this sharing?
For our everyday business purposes –	Yes	No
such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus		
For our marketing purposes – to offer our products and services to you	No	We do not share
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes – information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes – information about your creditworthiness	No	We do not share
For our affiliates to market to you	Yes	Yes
For our nonaffiliates to market to you	No	We do not share

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To limit	Mail the form below		
our sharing		longer our customer, we	formation 30 days from the date we sent e continue to share your information as
	Tiowever, you can contact us a	t arry time to limit our snar	
Questions?	Call (516) 882-1662		

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If you have a joint	Mark any/all you wan	t to limit:	
account, your choice will apply to everyone unless you mark below.	☐ Do not allow your affiliates to use my personal information to market to me.		
Delow.	Name		Mail to:
☐ Apply my choices only to me	Address		ACRES Capital, LLC Attn: Chief Compliance Officer
	City, State, Zip		390 RXR Plaza
	Account #		Uniondale, NY 11556

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Who We Are	
Who is providing this notice?	ACRES Capital, LLC and its subsidiaries and affiliates (collectively, "ACRES")
What We Do	
How does ACRES protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does ACRES collect my personal information?	We collect your personal information, for example, when you  Open an account Give us authorization to pull your credit report Seek advice about your investments Provide account information Enter into an investment advisory contract Make a wire transfer We also collect your personal information from others, such as affiliates or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only  sharing with affiliates' everyday business purposesinformation about your creditworthiness  affiliates from using your information to market to you; and  sharing for nonaffiliates to market to you  State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account unless you tell us otherwise.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
	<ul> <li>Our affiliates include companies with an ACRES name; financial companies such as ACRES Capital Corp., ACRES Collateral Manager, LLC, ACRES Loan Origination, LLC, ACRES Commercial Mortgage, LLC, ACRES Commercial Mortgage Holdings, LLC, ACRES Permanent Lending, LLC; and nonfinancial companies, such as ACRES Capital Servicing, LLC and ACRES Development Management, LLC.</li> </ul>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	<ul> <li>Nonaffiliates we share with can include various service providers to assist in the administration of the investment funds and accounts advised by ACRES and its subsidiaries and affiliates.</li> </ul>
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	ACRES does not jointly market.

## Other important information

**Nevada**: If you are a consumer with a Nevada mailing address, we are providing you this notice under state law. If you prefer not to receive marketing calls from us, you may be placed on our internal Do Not Call List by contacting us at 516-882-1662; <a href="mailto:privacy@acrescap.com">privacy@acrescap.com</a>; 390 RXR Plaza, Uniondale, NY 11556. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; telephone number: 1-702-486-3132; email <a href="mailto:BCPINFO@ag.state.nv.us">BCPINFO@ag.state.nv.us</a> or <a href="mailto:AgInfo@ag.nv.gov">AgInfo@ag.nv.gov</a>.

**Vermont**: If you are consumer with a Vermont mailing address, we will not share information we collect about you with companies outside of ACRES, unless the law allows. For example, we may share information with your consent or to service your accounts. We will not share information about your creditworthiness within our corporate family except with

your consent, but we may share information about our transactions or experiences with you within our corporate family without your consent.

**California**: If you are a consumer with a California mailing address, we will not share information we collect about you with companies outside of ACRES, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide rewards or benefits to which you are entitled.